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Timothy M. Hogan (004567) ARIZONA CENTER FOR LAW IN THE PUBLIC INTEREST 514 W. Roosevelt Street Phoenix, Arizona 85003 (602) 258-8850 thogan@aclpi.org Attorneys for Arizona Community Action Association

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## BEFORE THE ARIZONA CORPORATION COMMISSION

TOM FORESE, Chairman **BOB BURNS** DOUG LITTLE ANDY TOBIN BOYD W. DUNN

IN THE MATTER OF THE APPLICATION OF ARIZONA PUBLIC SERVICE COMPANY FOR A HEARING TO DETERMINE THE FAIR VALUE OF THE UTILITY PROPERTY OF THE COMPANY FOR RATEMAKING PURPOSES, TO FIX A JUST AND REASONABLE RATE OF RETURN THEREON, TO APPROVE RATE SCHEDULES DESIGNED TO DEVELOP SUCH RETURN.

Docket No. E-01345A-16-0036

IN THE MATTER OF FUEL AND PURCHASED POWER PROCUREMENT AUDITS FOR ARIZONA PUBLIC SERVICE COMPANY.

Docket No. E-01345A-16-0123

INITIAL BRIEF OF THE ARIZONA **COMMUNITY ACTION** ASSOCIATION

Arizona Community Action Association (ACAA) intervened in this case to ensure that low-income customers in Arizona had a voice in these proceedings, a voice that is often unheard.

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Nearly one in five Arizonans are in poverty. Nearly a million Arizonans are on SNAP (formerly food stamps), including over 400,000 children.<sup>1</sup>

The energy burden for low-income households is much higher than the energy burden for the average customer. The energy burden for the average consumer is 3%, while the energy burden for households below the poverty line is 14%, nearly five times higher, and for those at or below 50% of the poverty line, 19%. That means nearly one in five of the dollars of the house's income is needed just to keep the lights on. In this circumstance, choosing which necessity to pay for - food, rent, transportation, medicine - is an impossible choice.

In this situation, federal assistance just doesn't cover it. The Low Income Home Energy Assistance Program (LIHEAP) served 26,500 households in Arizona last year.<sup>2</sup> Even then, that only represents 4.6% of the eligible homes receiving assistance. Clearly, if low-income customers are to be able to afford their energy bills, greater help is needed.

The APS rate case settlement provides substantial assistance to make electricity bills more affordable for those least able to pay for them. Increasing the low-income discount and low-income medical discount will make bills more affordable for low-income customers. For a family of three at the poverty level in the test year, this will decrease the average energy burden from 8.1% to 6.0%. As was stated in direct testimony, a 6% energy burden is generally considered to be affordable; in this case, the discount has allowed someone with a previously unaffordable bill to now be able to better afford it.

In addition to the low-income discount, the rate design approved in the settlement is a marked improvement over the rate design in the initial application. First of all, there are no mandatory demand charges. Mandatory demand charges would have caused confusion,

<sup>&</sup>lt;sup>1</sup> https://des.az.gov/documents-center

<sup>&</sup>lt;sup>2</sup> https://liheapch.acf.hhs.gov/profiles/Arizona.htm

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volatility, and bill inflation, all of which are avoided by giving customers the choice to enroll in a demand charge rate or not. Additionally, the fixed charges are much lower than originally proposed, with the R-XS fixed charge decreasing from \$18 per month to \$10 per month, a 44% decrease. Lower fixed charges give customers more control over their bills, being able to reduce usage through conservation. Additionally, high fixed charges affect low-income customers especially hard; because the average low-income customer uses less energy than the average non-low-income customer, their bill is usually smaller. Decreasing the fixed charge is of great benefit to low-income customers who will now be able to better manage their total bills.

The rate design and low-income discounts help low-income customers with day-to-day affordability issues, but they don't do much to help a customer in crisis. Fortunately, this was considered in the settlement, with APS agreeing to pay \$1.25 million in crisis bill assistance per year. This will allow ACAA to help thousands of customers experiencing a hardship rendering them unable to pay their APS bill. Providing consistent funding from year to year ensures the availability of assistance for customers in crisis for several years.

In addition to rate discounts and crisis bill assistance, the settlement provides solar to low-income households through the AZ Sun program. The AZ Sun program will provide the option to "go solar" for thousands of low-income customers who never previously had the opportunity. Not only will they experience the satisfaction of having solar on their roofs, it will also provide a much needed financial benefit. With a credit up to \$600 per year, going solar will make electricity bills much more affordable for vulnerable customers.

The settlement was a fair and open process, where all parties had the chance to be heard.

ACAA attended the majority of the settlement meetings and was able to participate fully in the development of the settlement proposal. ACAA believes this is a reasonable outcome to the negotiation that has been conducted in good faith between the parties in this case.

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ACAA believes this settlement agreement represents a just and reasonable outcome for APS's low-income customers and deserves the Commission's approval.

DATED this 17<sup>th</sup> day of May, 2017.

ARIZONA CENTER FOR LAW IN THE PUBLIC INTEREST

Timothy M. Hogan 514 W. Roosevelt Street Phoenix, Arizona 85003

Attorneys for Arizona Community Action Association

ORIGINAL and 13 COPIES of the foregoing filed this 17<sup>th</sup> day of May, 2017, with:

Docketing Supervisor Docket Control Arizona Corporation Commission 1200 W. Washington Phoenix, AZ 85007

COPIES of the foregoing electronically mailed this 17<sup>th</sup> day of May, 2017, to:

All Parties of Record

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